March 1, 2016

To
Visitors to Med-Eng Facilities

RE: Comments Regarding Visitor Accessibility

Med-Eng is committed to continuous improvement regarding accessibility for people with disabilities and complying with the mandatory Customer Service Accessibility Plan found in Ontario Regulation 429/07 ("Customer Service Standard") under the Accessibility for Ontarians with Disabilities Act ("AODA").

Accordingly, Med-Eng welcomes comments and suggestions on how it provides accessibility and fosters inclusiveness in its workplace, in support of people with disabilities. Those who wish to provide commentary are encouraged to do so, through the means below.

- Email: med-ensupport@safariland.com
- In Writing: Med-Eng “Customer Service”, 2400 St. Laurent Blvd., Ottawa, ON, K1G 6C4
- Telephone: 1-855-633-3649 or 1-613-482-8835
- Fax: 1-613-482-4991

If you would like to speak in person, please request an appointment through the channels above. Alternatively, correspondence can be left with our receptionist in Ottawa during regular business hours, Monday to Friday, excepting statutory holidays.

Med-Eng will provide timely responses and extends its thanks to those who offer a submission.

Sincerely,

Med-Eng